

December 2, 2008

## **Extended Hours for Unemployment Insurance Call Center**

Due to the high volume of claims and calls, the Unemployment Insurance (UI) Division has extended its hours to try and assist more claimants. Their new hours are 7:00 am to 5:30 pm, Monday through Friday and 7:30 am to 12:00 pm on Saturday.

According to UI, as of last Friday afternoon they "have taken over 28,000 claims and that is not counting the calls taken today and what will be taken on Saturday."

Please share this information with customers.

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