

April 24, 2009

### Updates to JCW Help Links

The following updates have been made the 'Help' link on the Job Center of Wisconsin (JCW) tool bar:

- A PowerPoint slide show is available for job seekers to watch, or for staff to use during a workshop.
- A fifth option has been added to the Job Center of Wisconsin toll-free number. Customers can now choose option 4 to be transferred to the DWD Service Desk. This is a great option for customers who do not have long-distance service, or who do not want to pay for the call.
- The Password Recovery message has been updated to reflect that the DWD Service Desk is available to reset passwords from 6:00 a.m. to 5:00 p.m., Monday through Friday.



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This message has been posted to the website (<http://www.wisconsinjobcenter.org/jobnetbiz>) that holds the Job Center of Wisconsin announcements. The archive holds the current edition, and all previous editions.

These editions are delivered in Adobe PDF format for online reading or downloading. The website has a link to the DWD Viewers Download Page (<http://dwd.wisconsin.gov/viewers.htm>) to find links to software which may be necessary to view the publications.

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