

February 13, 2009

Problematic Job Central Job Orders Can Be Suppressed

Problematic Job Central job orders can be suppressed (not closed). If you receive a complaint about a Job Central job order, please do the following:

- Verify the complaint by looking up the job order in Job Center of Wisconsin (JCW).
- Send an email to JobNetHelp@dwd.wisconsin.gov with the job title, company name, location, and date posted. Job title, company name and date posted are all shown on the Job Search Results screen. To verify the location, go to the job order, or use the information provided by the complainant.
- Division of Employment & Training (DET) central office staff will use the information you provide to suppress the order so it doesn't appear on JCW.

The screenshot shows the Job Center of Wisconsin website interface. At the top, there is a logo for 'JOB CENTER of WISCONSIN' and the tagline 'Connecting Wisconsin's Workforce'. A navigation bar includes links for Home, Job Seeker Tools, Employer Tools, About Us, FAQs, and Exit. A search bar is present with the text 'QUICK JOB SEARCH' and a 'Go!' button. Below the navigation bar, there is a 'Need help?' link. The main content area is titled 'Job Search Results' and includes buttons for 'Save Search' and 'New Search'. A section for 'My Favorite Job Searches' explains how to save searches. Below this, it says 'To Select new search options, click on New Search.' A 'Sorted By Relevance' dropdown menu is set to 'Sort By Date Posted'. A 'Listed Within' dropdown menu is also visible. The search results are displayed in a table with columns for Title, Company, and Date Posted. The results are as follows:

Title	Company	Date Posted
Hourly Shift Manager Source: Job Central	BOSTON MARKET	03/05/2007
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A couple of recent examples of orders DET received complaints about:

- A job seeker saw a Job Central job opening on JCW, went to the employer to apply, and was told that the job was no longer open.
- Job Central job orders for Boston Market in Racine from early 2007 were on JCW. The Boston Market in Racine closed in 2007. Staff at the Racine Workforce Development Center noticed the job orders and reported them.

DET isn't able to close, remove or change Job Central job orders. JCW displays the information that is sent nightly from Job Central. Job Central electronically scoops job openings listed on the employer's website every night and displays the jobs on Job Central, and in Wisconsin's case, on JCW. As long as a job order is on an employer's website, Job Central is going to pick it up, every night, until the employer removes the job from his website.

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This message has been posted to the web site (<http://www.wisconsinjobcenter.org/jobnetbiz>) that holds the JobNet Business announcements. The archive holds the current edition, and all previous editions.

These editions are delivered in Adobe PDF format for online reading or downloading. The web site has a link to the DWD Viewers Download Page (<http://dwd.wisconsin.gov/viewers.htm>) to find links to software which may be necessary to view the publications.

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