



produce each quarter. Your most common question involves participants who are counted in a performance measure, but aren't identified in the extract as an exit.

The reason this happens is because the extract only shows you who is counted in which measures during the reporting quarter. There is no correlation between the individuals identified as either program registrants or exits and the columns in which they appear for a specific measure. Those individuals we identify as registered or exited in the quarter are not necessarily the same people we are measuring in certain performance measures.

Remember that the retention and earnings gain measures aren't calculated for a participant until the third quarter after that person exits from all WIA programs. Thus, if John Jones is listed as a "Yes" in the Adult Retention Numerator, he was actually on your list of program exits in the PY01 1<sup>st</sup> quarter report.

Another question we are often asked involves participants who have exited from WIA but don't show up on the extract. In many cases, the reason for this is because we don't begin counting a participant in the performance measures until the end of the first quarter after exit. So, if Jane Doe exits your programs on September 1, 2002, she won't actually show up as a program exit on the extract until the PY02 first quarter report.

Finally, a number of you have questioned the wording in the federal performance measurement policies (US DOL TEGL 7-99 & 8-99) and what is meant when the measures state that a participant is included in either the numerator or denominator "by the end of the first quarter after exit". Some of these inquiries have been submitted directly to US DOL, Region V. Paul Fredericks asked us to pass DOL's response on to you: "Even though the language in 7-99 and 8-99 does imply that exit quarter employment status does count, all of our guidance since then directs you to only include the quarter after exit."